

## Uniform Refund Policy Indiana

### **570 IAC 1-8-4.5 Uniform refund policy**

**Authority: IC 21-17-2**

**Affected: IC 21-17-3-13**

Sec. 4.5. If a postsecondary proprietary educational institution utilizes a refund policy of their recognized national accrediting agency or the new United States Department of Education (USDOE) Title IV refund policy enacted by the 1992 Amendments to the Higher Education Act, the postsecondary proprietary educational institution must provide written verification in the form of a final refund calculation, upon the request of the commission, that its refund policy is, indeed, more favorable to the student than that of the commission's. Postsecondary proprietary educational institutions accredited by a nationally recognized accrediting agency must uniformly apply the commission's tuition refund policy or the refund policy of their recognized accrediting agency, as previously approved by the commission to all first-time students enrolled. Postsecondary proprietary educational institutions using a refund policy other than that of the commission's must list the complete policy and its origination in the institutional catalog and the enrollment agreement. *(Indiana Commission on Proprietary Education; 570 IAC 1-8-4.5; filed Jan 17, 1995, 1:00 p.m.: 18 IR 1476; readopted filed Jan 9, 2002, 10:58 a.m.: 25 IR 1731; readopted filed Sep 11, 2008, 9:53 a.m.: 20080924-IR-570080518RFA)*

### **570 IAC 1-8-5 Correspondence institutions; refunds**

**Authority: IC 21-17-2**

**Affected: IC 21-17-3-13**

#### Sec. 5. REFUND POLICY: CORRESPONDENCE POSTSECONDARY PROPRIETARY EDUCATIONAL

INSTITUTION'S. The institution shall cancel a student's enrollment upon request of the student. The student's obligation at the time

of cancellation will be calculated as follows:

(A) Within six (6) days following the signing of the contract, no obligation and all monies paid, if any, to be fully refunded.

(B) After six (6) days, but before beginning of training, a registration fee of 20% of the total tuition not to exceed \$100.00.

(C) After beginning of training, the registration fee, plus 10% of the total tuition until student completes 10% of the assignment.

(D) After completing 10% of the assignments, but prior to completing 25% of the assignments, the registration fee plus 25% of the total tuition.

(E) After completing 25% of the assignments but prior to completing 50% of the assignments, the registration fee plus 50% of the total tuition.

(F) After completing 50% of assignments, but prior to completing 75% of the assignments, the registration fee plus 75% of total tuition.

(G) After completing 75% of assignments, the student is responsible for total tuition.

(H) The contract shall state a length of time for a student to complete his course of study. If a student does not cancel by the end of such time, he is responsible for his total tuition.

(I) The institution will make a proper refund, within thirty-one (31) days of the student's request for cancellation.  
(J) If the student has paid tuition extending beyond twelve (12) months all such charges shall be refunded as described in Rule 8.04 through 8.06 [570 IAC 1-8-4 and 570 IAC 1-8-6 were repealed filed Jan 17, 1995, 1:00 p.m.: 18 IR 1476.] of these Rules and Regulations.  
*(Indiana Commission on Proprietary Education; PT VIII, 8.05; filed Feb 6, 1978, 4:30 pm: Rules and Regs. 1979, p. 191; readopted filed Jan 9, 2002, 10:58 a.m.: 25 IR 1731; readopted filed Sep 11, 2008, 9:53 a.m.: 20080924-IR-570080518RFA)*

### **570 IAC 1-8-6.5 Resident institutions; refunds**

Authority: IC 21-17-2

Affected: IC 21-17-3-13

Sec. 6.5. (a) The postsecondary proprietary educational institution shall pay a refund to the student in the amount calculated

under the refund policy specified in this section or as otherwise approved by the commission. The institution must make the proper

refund no later than thirty-one (31) days of the student's request for cancellation or withdrawal.

(b) The following refund policy applies to each resident postsecondary proprietary educational institution, except as noted in

section 4.5 of this rule:

(1) A student is entitled to a full refund if one (1) or more of the following criteria are met:

(A) The student cancels the enrollment agreement or enrollment application within six (6) business days after signing.

(B) The student does not meet the postsecondary proprietary educational institution's minimum admission requirements.

(C) The student's enrollment was procured as a result of a misrepresentation in the written materials utilized by the postsecondary proprietary educational institution.

(D) If the student has not visited the postsecondary educational institution prior to enrollment, and, upon touring the institution or attending the regularly scheduled orientation/classes, the student withdrew from the program within

three

(3) days.

(2) A student withdrawing from an instructional program, after starting the instructional program at a postsecondary proprietary

institution and attending one (1) week or less, is entitled to a refund of ninety percent (90%) of the cost of the financial

obligation, less an application/enrollment fee of ten percent (10%) of the total tuition, not to exceed one hundred dollars

(\$100).

(3) A student withdrawing from an instructional program, after attending more than one (1) week but equal to or less than

twenty-five percent (25%) of the duration of the instructional program, is entitled to a refund of seventy-five percent (75%)

of the cost of the financial obligation, less an application/enrollment fee of ten percent (10%) of the total tuition, not to exceed

one hundred dollars (\$100).

(4) A student withdrawing from an instructional program, after attending more than twenty-five percent (25%) but equal to

or less than fifty percent (50%) of the duration of the instructional program, is entitled to a refund of fifty percent (50%) of

the cost of the financial obligation, less an application/enrollment fee of ten percent (10%) of the total tuition, not to exceed

one hundred dollars (\$100).

(5) A student withdrawing from an instructional program, after attending more than fifty percent (50%) but equal to or less

than sixty percent (60%) of the duration of the instructional program, is entitled to a refund of forty percent (40%) of the cost of the financial obligation, less an application/enrollment fee of ten percent (10%) of the total tuition, not to exceed one hundred dollars (\$100).

(6) A student withdrawing from an institutional program, after attending more than sixty percent (60%) of the duration of the instructional program, is not entitled to a refund.

*(Indiana Commission on Proprietary Education; 570 IAC 1-8-6.5; filed Jan 17, 1995, 1:00 p.m.: 18 IR 1476; readopted filed Jan 9, 2002, 10:58 a.m.: 25 IR 1731; readopted filed Sep 11, 2008, 9:53 a.m.: 20080924-IR-570080518RFA)*

### **PROGRAMS CONSISTING OF 120 CLOCK HOURS OR LESS**

The postsecondary proprietary educational institution shall pay a refund to the student in the amount calculated under the refund policy specified in this section or as otherwise approved by the commission.

The following refund policy applies to each resident postsecondary proprietary educational program consisting of 120 or fewer clock hours.

- (1) A student is entitled to a full refund if one (1) or more of the following criteria are met:
  - (A) The student cancels the enrollment agreement or enrollment application within six (6) business days after signing.
  - (B) The student does not meet the postsecondary proprietary educational institution's minimum admission requirements.
  - (C) The student's enrollment was procured as a result of a misrepresentation in the written materials utilized by the postsecondary proprietary educational institution.
  - (D) If the student has not visited the postsecondary education institution prior to enrollment, and, upon touring the institution or attending the regularly scheduled orientation classes, the student withdrew from the program within three (3) days.
- (2) A student withdrawing from an instructional program, after starting the instructional program at a postsecondary proprietary institution, is entitled to a pro-rata refund based upon the number of days less an application/enrollment fee of ten percent (10%) of the total tuition, not to exceed one hundred dollars (\$100).
- (3) An institution must make the proper refund, based upon the student's last day of attendance. The refund must be made within thirty-one (31) days of the student's request for cancellation or withdrawal.

This institution is regulated by: State Workforce Innovation Council Office for Career and Technical Schools 10 N Senate Avenue, Suite SE 308 Indianapolis IN 46204  
OCTS@dwd.in.gov <http://www.in.gov/dwd/2731.htm> 317-234-8338 or 317-232-1732